

# Burial Vault Consumer Education Piece

**A VAULT is not a VAULT.** There are different types of Burial Vaults. Some can have liners in them, and the least expensive oftentimes are unlined. Vault material types may be CONCRETE or STEEL. If talking to a cemetery sales person they should be able to explain the burial vault in great detail, explain warranties and show samples to you.

**ALWAYS** compare both quality and price!

In this Consumer Education Piece our goal is to help you understand that in some instances after the purchase of a burial vault or outer burial container from some cemeteries, that your burial vault or outer burial container may be pre-buried and that the integrity of the product that you purchased may very well be compromised when used at a later date and time.

When a burial vault or outer burial container is purchased from a funeral home the vault is in **NEW** condition, typically comes with a manufacturer's warranty from one of North America's leading burial vault manufacturers.

When purchasing your burial vault from a funeral home, the burial vault or outer burial container will only be delivered, buried and permanently sealed on the actual date and time and completion of funeral or graveside services.

An additional advantage of purchasing burial products from a funeral home is that you are purchasing from licensed burial experts who has professional knowledge regarding the value differences in burial products and will educate you on those differences which assist you in your decision process.

If your vault has been pre-buried without your permission, contact the West Virginia Attorney General's Office at [www.wvago.gov](http://www.wvago.gov) or 1.800.368.8808.

Have you or someone you know purchased a burial vault from a cemetery?

*Become Educated Prior To Purchasing A Burial Vault...  
Say NO to cemeteries pre-burying your vault...*

Once the vault is pre-buried and not properly sealed, the quality, durability, and integrity of the product may very well become compromised when re-opened and used for yourself or a loved one at a later date. Contact a licensed professional burial expert at Henson Mortuary to learn more and get answers to your questions regarding burial vaults, warranties and your rights.



**Henson Mortuary**

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